



IMPORTANT REMINDER:

- All pharmacy locations must be certified in the modified Clozapine REMS to receive clozapine from wholesalers.

Due to initial concerns over patient access, the Clozapine REMS full implementation was [delayed](#), and non-certified pharmacies were allowed to receive clozapine from wholesalers on a [temporary](#) basis.

- If your pharmacy has **locations that are not certified in the modified Clozapine REMS the Authorized Representative should add these pharmacy locations as soon as possible**. This can be completed on the **Manage Pharmacies** page. Large chain pharmacies may call the Clozapine REMS Contact Center at 1-888-586-0758 to arrange for a bulk upload of stores.
- As part of the transition, the modified Clozapine REMS implemented a Transition Dispense Rationale (TDR) that allows for patients who were enrolled in the legacy program but whose prescribers have not yet enrolled the patients in the modified Clozapine REMS to receive clozapine from pharmacies. The availability of the TDR is also temporary.

For additional information you may also call the REMS Contact Center at 1-888-586-0758.